



## Site Surveys

If you are considering an upcoming IT or Telecommunications project, a site survey of your existing offices and IT/Telecommunications environment is paramount to success.

Maybe you just are taking the time to understand what you actually have in your enterprise. Maybe you have an upcoming rollout of equipment.

Any successful IT or Telecommunications installation project will depend upon the information you gather during this site survey process.

Let Alta Information Services help you with this critical function. Our project managers are specialists at site surveys. Let us share our secrets to success with you from doing thousands of these for a variety of different types of customers over the years.

We know what to look for, the types of information you need to gather, the different ways to gather it, the forms and necessary process to begin to make sense of this.

Sometimes an enterprise doesn't consider a site survey while thinking about critical infrastructure projects.

- Maybe you are deploying VOIP and you haven't considered the physical plant/wiring in your locations nationwide.
- Maybe you are deploying MPLS and need to install new switching hardware, demarcation extensions and have no idea what your facilities REALLY look like.
- Maybe you need to take inventory to see what you actually have installed in your enterprise, and what is hidden away in all those closets.
- Maybe you want to streamline your operation and either make room, or get rid of antiquated equipment.

There are many more examples.

### **Understanding, Knowledge and Experience:**

Your dedicated Alta project manager has a unique understanding and knowledge of many different IT and Telecommunications environments. We have seen just about every kind of environment you can imagine over the years.

With decades of experience doing all kinds of site surveys, rely on us to get it right. Our team will work very closely with your team to define the standards and types of information you want to gather during this important step.

Sometimes we can help fill in the gaps with doing things while we are there on site that you weren't considering or even aware of. Sometimes we can make recommendations to save you money by combining information that we gather. For example; maybe you want to do a site survey on your wiring conditions for a VOIP deployment. Maybe you also, at some point, want to understand your WAN environment. We can combine the functions while our techs are onsite and do both surveys while we are onsite.

### **Types of Information Gathered:**

Alta will work with you to define your project objectives and then execute. The functions we can perform range from:

- IT hardware, software, firmware inventories. Servers, storage, switching, routing equipment.
- Telecommunications equipment: inventories, manufacturer, model, serial number, software revisions, location of equipment, port counts, capacity, locations and conditions of phones, etc.
- Digital photos of equipment, racking, cabling, patch panels, electrical.
- CAD drawings, layouts of equipment rooms.
- Environmental or electronic readings.
- Low voltage wiring or cable certification information.
- Physical plant/cabling documentation
- Circuit inventory

### **Nationwide Resources and Centralized Project Management:**

Once you define the WHAT you want to gather, it is the HOW that is the most complex part.

Let the experience of the Alta Information Services team manage this. Our value to your enterprise is access to our eco-system of over 3,500 trained field technicians ready to be deployed and managed by your dedicated ALTA project manager. We take it from there to information delivery.

**Analysis/Recommendations:**

One of the most critical phases of a site survey is to understand the data gathered and make recommendations. Your dedicated project managers will work hand in hand with our onsite technicians to help understand and decipher what you have, what you need and to formulate solid business recommendations for you.

**Tools:**

The centerpiece of how we operate and execute is our Info-Track® system. This is an industry specific ALTA developed tool that we have developed over years of hands on project management. It is a centralized web portal where you can view real time up to date project notes and all information associated with the site survey project as it unfolds.

Contact us today at [www.altainfoserv.com](http://www.altainfoserv.com) for more information on your site survey today!

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